



Remy Woodcock

CARE AND MAINTENANCE GUIDE

Remy-Woodcock products are manufactured by reputable suppliers, and so as long as the items are taken care of they will last a lifetime. The lifespan of your furniture will vary depending on the environment and type of use.

The information on this Care and Maintenance Guide are our recommended instructions for taking care of your bespoke Remy-Woodcock product. It is only intended as a guideline.

Please see the below care and maintenance guides for ensuring the life of your products.

GENERAL INFORMATION:

Always remove stains immediately before they can do permanent damage to furniture pieces.

Where possible, avoid placing furniture in direct sunlight or near a strong heat source.

Wood, Stone and leather are natural materials, and as such will change in colour and alter over time, this can include discolouration or cracking.

Fabrics will begin to fade when in direct sunlight or strong heat. Regular cleaning is advised to keep all fabric upholstered items in good condition. When moving furniture make sure the item is lifted and not pushed or pulled, as this can damage the floor, legs and/or the mounting points. Avoid improper use of pieces such as sitting, leaning or resting on backs or armrests, climbing on planters or shelves, standing on furniture items with your feet. Where possible use coasters under damp, moist, hot or coloured objects to avoid stains on all materials.

Also be careful not to scratch or damage surfaces with any objects with.

POWDER COAT & PAINT:

Wipe powder coated surfaces with a damp, clean cloth. If using detergents, ensure they're neutral and never use strong solvents. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring pads or any other cleaning products with a coarse surface as this may scratch the surface. Dust surface regularly.

TIMBER (INDOOR), VENEER & LAMINATE:

Wipe any spills immediately using a soft microfiber and water where needed. Only use neutral cleaning products.

Timber and Veneer are natural material, and as such will change gradually over time including discolouration or cracking. To clean, wipe with a clean, dry cloth. If the surface is dirty, wipe with a clean soft cloth in water or in a neutral detergent solution. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring pads or any other cleaning products with a coarse surface as this may scratch the surface. Ensure you use coasters and trivets to avoid any beverage stains or heat marks. Dust regularly using a microfiber. Clean any spills immediately.

FABRIC:

For further information relating to your specific fabric on your product. Please refer back to the manufacturer of your fabric/material for care instructions.

General guidelines for fabrics: vacuum fabric items regularly, using the upholstery nozzle to remove dust and avoid fluff and pilling. Soak up spilled liquids immediately with an absorbent napkin or cloth by dabbing gently. Never use concentrated detergents or bleach, ammonia or soap intended for hard surfaces. Spot cleaning of individual marks or stains can damage the fabric and cause colour loss. Stains on wool fabrics can be removed with lukewarm water on a clean, lint free cloth. If required, add a little neutral detergent. Avoid rubbing the material hard as the friction or contact can result in loss of colour and damage the fabric. If the stain persists, we suggest consulting a specialist cleaner.

LEATHER:

For further information relating to the specific leather on your product. Please refer back to the manufacturer of your leather for care instructions.

General guidelines for leather: Leather is a natural product as such natural marking or scars will be visible and it will discolour with time to natural light exposure and normal use. Dust leather frequently using a clean non-treated microfibre cloth. Spills should be mopped up quickly using a paper towel, followed by a damp cloth and dried properly. Only use the recommended cleaning product by the leather manufacturer. If the stain persists, we suggest consulting a specialist cleaner.

STONE:

Whilst stone is a 'hard' product, it is a delicate material, often porous and fragile. To get the longest life and preserve your natural stone. Ensure you use coasters and trivets to avoid any beverage stains or heat marks. Dust regularly using a microfiber. Blot any spills immediately, avoid whipping the area as it spread the spill. Rinse the area with water several times and clean with a stone surface cleaning product and wipe until dry. Repeat as necessary.

Only use neutral stone soap/cleaning products and within the manufacturer's recommendation. Warm water and microfiber cloths to clean your stone surfaces.

CLEANING PRODUCTS:

- Many suppliers offer cleaning products used for timber, stone, fabric, leather, metal and painted surfaces, however we recommend warm or cold water and soft cloth as an initial cleaning approach. If you are to use a specific cleaning product do follow the manufacturer's instructions as Remy-Woodcock will not take any responsibility for the use of any cleaning products and the possible outcome of said use on any Remy-Woodcock products.
- Scouring powders or creams often contain abrasives that will scratch your surfaces. And should not be used to clean surfaces.
- Scouring pads or abrasive sponges or cloth should not be used to clean or wipe surfaces.

ELECTRICAL COMPONENTRY:

Do not attempt to clean electrical componentry with the item powered. A qualified electrician must install all hard-wired light fittings. Items fitted with a plug do not need to be installed by an electrician, and can be disconnected from the power socket for cleaning. Ensure that when cleaning all electrical components that they are un-powered and or not plugged in.

If you have any further questions please email us at info@remy-woodcock.com.

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